

1. Supplier identification

Epropulsion.uk is a site operated by The Special Boat Service Ltd

We are registered in UK under company number 07010542 and with our registered office at 14 Walker Place, Hamble, Southampton, Hampshire SO31 4BL.

Our main trading address is: The Former Harbour Office, Hamble Point Marina, Hamble Southampton, Hampshire SO31 4BN

Our VAT number is GB 977 0380 92

2. Privacy Policy & Cookies

This privacy policy sets out how Epropulsion UK uses and protects any information that you give The Special Boat Service Ltd when you use this website.

The Special Boat Service Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The Special Boat Service Ltd may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 14/05/18.

What we collect

We may collect the following information:

- name and job title*
- contact information including email address*
- demographic information such as postcode, preferences and interests*
- other information relevant to customer surveys and/or offers*

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.*
- We may use the information to improve our products and services.*
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.*
- We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.*

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes*
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at rick@epropulsion.uk*

We will not sell, distribute or lease your personal information to third parties.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to rick@epropulsion.uk.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

3. Right to cancel

All customers have the right to cancel their orders under the [The Distance Selling Regulations](#) which gives consumers extra protection when buying online. Specific legislation here that applies is regulation of The Distance Selling Regulations.

You have the right to cancel the purchase of a good without having to give a reason at any time within the "cooling off period" of seven working days, beginning on the day after you receive the goods.

If you are in possession of the goods you are under the duty to retain them and take reasonable care of them. You must send the goods back to us to our contact address at your own cost (unless we delivered the item to you in error or the item is damaged or defective) as soon as possible once you have canceled the contract.

We reserve the right to make a charge not exceeding our direct costs of recovering the goods if you do not return the goods or return them at our expense.

Once you have notified us that you wish to cancel the contract, any sum debited to us will be refunded to you as soon as possible and in any event within 30 days of your cancellation.

You will not have any right to cancel a purchase for the supply of any of the following goods:

- for the supply of goods the price of which is dependent on fluctuations in the financial market which cannot be controlled by the retailer.*
- for the supply of good made to your specifications or clearly personalised or which by reason of their nature cannot be returned or are liable to deteriorate or expire rapidly.*
- for the supply of audio or video recordings or computer software if they are unsealed by you.*
- for the supply of newspapers, periodicals or magazines.*
- for gaming, betting or lottery services.*

4. Notices

All notices you send us must be sent to the contact details on this site <http://epropulsion.uk/contact-us/>. We may give notice to you at either the email or postal address you provide to us when making a purchase. (Notice will be deemed received and properly served 24 hours after an email is sent or three days after the date of posting of any letter.) In providing the service of any notice, it will be sufficient to prove, in the case of a letter, that the letter was properly addressed, stamped and placed in the post and, in the case of an email that the email was sent to the specified email address of the addressees.

5. Conclusion

These terms are governed by English law. Any contract for the purchase of goods from this site and any dispute or claim arising out of or in connection with any such contract will be governed by English law. You and we both agree that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident in Northern Ireland you may also bring proceedings in Northern Ireland, and if you are a resident in Scotland you may also bring proceedings in Scotland.

For any more questions please do not hesitate to contact us, however we aren't lawyers as you hopefully know!

So for specific legislation and for more detailed regulations go to: www.legislation.gov.uk

With thanks to legislation.gov.uk for providing specific information on legislation.